

Natural Granite Warranty (pop up on web)

Natural Stone does not typically come with a material warranty such as Quartz or Solid Surface. Some exclusions can apply to this, and material warranty rights can vary from state to state.

However, Natural Stone installed by Carstin Brands does come with an Install Warranty. Warranty is stated as such:

One Year Installation Warranty

Carstin Brands, LLC warrants its installation to be free of defects in workmanship for a period of one year after the completed installation. Defects are limited solely to installation labor of the countertop materials and in no way imply warranty of actual countertop materials.

Countertop material warranties are exclusively separate and are warranted by the material manufacture only, (if applicable).

This warranty is to the original owner and is non – transferable. This warranty only covers installation projects that are paid in full.

If a defect in workmanship is perceived, an agent of Carstin Brands, LLC will schedule a site inspection to determine defect and cause. If determined to be a defect in workmanship, Carstin Brands, LLC will repair the installation workmanship defect. This warranty excludes customer damage, misuse, abuse, and acts of God, etc.

For service under this warranty, please contact the original place of which your countertops were purchased from.