



SAMUEL MUELLER® WARRANTY CLAIM DETAILS

<u>DURATION</u>	<u>PRODUCT</u>
Lifetime Limited Residential 5-Year Limited Commercial	Grab Bars Shower Seats Stainless Steel Bath Accessories Tub Fillers
Lifetime Limited Residential 1-Year Limited Commercial	Kitchen Faucets Outdoor Kitchen Shower Doors Stainless Steel, Fireclay, and silQ® Granite Kitchen Sinks
10-Year Limited Residential 3-Year Limited Commercial	Acrylic Bathtubs Aluminum Shower/Tub Walls Cultured Marble Shower Bases SMC Bath Accessories SMC Shower Bases SMC Shower/Tub Walls SMC Trimmable Threshold Solid Surface Bath Accessories Solid Surface Bathtubs Solid Surface Shower Bases Solid Surface Shower/Tub Walls Stainless Steel Storage Pods Vanities and Vanity Tops
5-Year Limited Residential 3-Year Limited Commercial	Pre-Tiled Shower Bases
5-Year Limited Residential 1-Year Limited Commercial	Bidet Toilets Décor Vanity Tops Vitreous China Toilets and Lavatories
1-Year Limited Residential	Kitchen Sink Accessories Laundry Cabinets Mirrors Replacement FL/FLU Drain Covers Shower and Tub Drains

Samuel Mueller® expressly warrants its products as listed above to be free of defects in material and workmanship, subject to the limitations set forth in this Limited Warranty. Each product will function for the purpose for which it was designed for the period designated above from the date of purchase to the original buyer. The warranty above is only valid if the product has been installed in accordance with the installation instructions provided by Samuel Mueller®, used as recommended, and not damaged due to excessive heat or abuse. Granite and marble are natural stone products; therefore, Samuel Mueller® does not guarantee against variations in color, markings, vein directions, imperfections, soundness, instability, inconsistency, or suitability for the purpose selected.

This warranty does not cover replacements and/or corrections caused by misuse, improper maintenance or normal wear and tear, acts of nature, scratches, chips, or damage caused by failure of any adhesive, caulk or other accessory, or failure of any caulked or filled joint or seam. This Limited Warranty covers the product for normal interior use in the United States, Mexico and Canada and does not cover the product moved from its original place of installation. Products that are listed as discontinued will not be covered under warranty. Labor charges incurred during any installations are not included under this Limited Warranty. Samuel Mueller® will NOT cover the expenses related to shipping the replacement part to the customer, including any shipping charges, duties, or additional costs associated with the shipment of the replacement item.



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Samuel Mueller® will, at its option, repair or replace the product with the original purchaser if a Samuel Mueller® product fails due to a Samuel Mueller® manufacturing defect, which is discovered during the warrantied years as listed above after the initial purchase. Replacements and/or corrections are at the sole discretion of Samuel Mueller® and will be limited in scope to a reasonable and equitable remedy.

This Limited Warranty applies to Samuel Mueller® products that were purchased after January 1, 2011, and maintained as described by Samuel Mueller's® care and maintenance guide. (If needed, the care and maintenance guide can be found on the Samuel Mueller® website at www.samuelmueller.com.) For service under this Limited Warranty, you must notify Samuel Mueller® in writing, providing your name and address, a description of the product involved, the nature of the defect or failure, and proof of purchase and date of purchase. Repair or replacement shall not include any labor charges. This limited warranty is non-transferable. Warranty problems should be submitted to: Samuel Mueller® 800 Bronze Rd. Warren, OH 44483, email sales@samuelmueller.com or by submitting the Samuel Mueller® Warranty Claim form as found at www.samuelmueller.com.

When used in a leased or rented residential single or multi-family unit, including duplexes, townhomes, condominiums, and apartments, Samuel Mueller® warrants the product to be free from defects in material and workmanship for the designated duration to the original consumer who owns the property, but not the resident. Excluded are installations in public, industrial, or for any business purpose, such as hospitality or healthcare, which would be considered commercial use, referenced above.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, AND SAMUEL MUELLER® EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY SETS FORTH THE PURCHASER'S SOLE REMEDY IN CONNECTION WITH THE SALE OR USE OF PRODUCTS COVERED BY THIS LIMITED WARRANTY AND IN NO EVENT SHALL SAMUEL MUELLER® BE OTHERWISE LIABLE FOR ANY LOSS, DAMAGE OR INJURY OF ANY NATURE ARISING OUT OF THE SALE OR USE OF THE PRODUCTS DELIVERED HEREUNDER, WHETHER FOR NEGLIGENCE, BREACH OF CONTRACT OR UNDER ANY OTHER LEGAL OR EQUITABLE THEORY. SAMUEL MUELLER® SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE OR USE OF SUCH PRODUCTS, INCLUDING BUT NOT LIMITED TO LOST PROFITS, REVENUES, ANTICIPATED SALES, BUSINESS OPPORTUNITIES OR FOR INTERRUPTION OF BUSINESS*.

*Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Note: Samuel Mueller® warranty does not include items identified as 'wear items' that can be purchased through Samuel Mueller®. If you require replacement of a 'wear item,' please contact Samuel Mueller®.