

Natural Granite/Stone DOES NOT typically come with a material warranty such as Quartz or Solid Surface. Some exclusions can apply to this, and material warranty rights can vary from state to state. However, Natural Granite/Stone installed by Carstin Brands does come with a One Year Installation Warranty. Warranty is stated as such:

ONE YEAR INSTALLATION WARRANTY (EFFECTIVE 1/1/2020)

Carstin Kitchen & Bath Surfaces, as the Installer of quartz, natural granite, solid surface, or cultured marble, warrants to original consumer purchasers, for a period of one year from the original date of installation, that the installed product shall be free of defects in workmanship, under normal use. Defects are limited solely to installation labor of the materials and in no way imply warranty of actual countertop/surfacing materials.

Countertop/surfacing material warranties are exclusively separate and are warranted by the material manufacture only, (if applicable).

This warranty is to the original owner and is non – transferable to subsequent owners. This warranty only covers installation projects that are paid in full.

Should defects in installation exist during the applicable warranty period in an installed product, the Installer will elect at its discretion to either repair or replace the defective installation or component free of charge. This warranty covers only installation of the products supplied by the Installer. Not covered under this warranty are cabinets, appliances, plumbing fixtures, incidental, consequential, or special damages, etc. or the costs, including labor, to remove and reinstall materials and related components such as fittings, appliances, etc.

This warranty shall become void if the installed product is in any way modified by the consumer. This also disclaims installed products utilized in any application other than the standard. Furthermore, this warranty will not apply to installed products damaged by misuse, neglect, abuse, acts of God, exposure to moisture, exposure to extreme temperatures or the effects of normal wear and tear. Additionally, this warranty excludes installation defects caused by defective cabinets, support structures, and/or installation surfaces prepped and installed by others.

Carstin Kitchen & Bath Surfaces reserves the right to alter design, specifications, and material without obligation to make similar changes to products previously installed.

The repair(s) or replacement(s) are contingent upon the current product offerings of styles and construction options within the installed product at the time of the warranty claim. If a warranty claim is filed after an installed product becomes obsolete, the Installer reserves the right to honor the warranty in one of the following fashions:

- 1) To replace the affected installed material with a new material of the same style.
- 2) To replace the affected installed material and any other material(s) in the residential application to achieve a uniform appearance with a similar and comparable product style of the originally purchased style.

If installed materials are replaced, the Installer cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the materials in the application. This is due to the changes that occur during the manufacturing process, affecting its color and finish.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY OF INSTALLED PRODUCTS AND IS IN LIEU OF AND CARSTIN KITCHEN & BATH SURFACES DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives you specific legal rights and you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

To obtain replacement(s) under this One Year Installation Warranty, first contact your authorized dealer or distributor, who will arrange for inspection of the material. A dated sales receipt as proof of purchase (paid in full) is required to obtain benefits from this warranty, as this warranty only applies to the original installed product.

If you have difficulty obtaining assistance, please write to:

Carstin Kitchen & Bath Surfaces

520 E. 2nd St.

Arthur, IL 61911

Phone: (800) 765-9877 or Fax: (217) 543-3377

