

1.) Does Superior extrude their own vinyl?

Yes, Superior oversees the whole manufacturing process. We start by extruding vinyl in-house, then we fabricate and package the railing sections. We even have our own fleet of trucks, Superior Hauling, to deliver product to distributors.

2.) Does Superior participate in CCRR?

Yes, Superior participates in CCRR and can trace the components of our products.

3.) Does Superior provide Code support?

Yes, most Superior product is tested to ICC standards. We will provide test reports for these products as requested. Always check with local code officials for local code requirements.

4.) What comes in a boxed section?

Everything between the posts come in a boxed section: top and bottom rails with aluminum inserts, infill, mounting brackets and screws, and install guide. Posts, caps, and trim are ordered separately.

5.) Is Superior railing high quality?

Yes, Superior extrudes their own vinyl using virgin PVC and a thick acrylic cap for color fastness. We use high quality resins, TiO₂, impact modifiers and stabilizers with no fillers added to provide high quality/long lasting products.

6.) Does Superior railing have aluminum inserts?

Yes, all boxed sections have heavy wall aluminum inserts in the top and bottom rail for strength. This provides the homeowner a railing that will hold its form for the life of the deck.

7.) Is Superior rail easy to install?

Yes, all Superior railing is installer-friendly, saving time in the field. Vinyl balusters are slightly angle cut so leading edge can slide into top rail faster. Our railing sections are a true 6' or 8'.

8.) Does Superior have black vinyl?

Yes, Superior also extrudes their black vinyl in house which offers a 10-year color/fade warranty. The high-quality thickness of the acrylic cap differentiates us from our competitors.

9.) What is Superior's warranty?

Superior provides a lifetime warranty with a 5-year pro-rated labor warranty. Homeowners can easily register their warranty on our website, superiorplasticproducts.com. Warranty claims can also be filed online, and our technical support staff will reach out within 1 business day to start the claims process.

10.) What do you sell in addition to railing?

We manufacture porch posts and columns, many styles of vinyl fencing, and outdoor lighting that integrates with our railing systems called Placid Point Lighting.

11.) Where can I find photos of your product to show to my customers?

Under the Resources tab on our website, you'll find our Inspiration Gallery, which is full of photos. Additionally, each railing series page also has photos of that product installed.

12.) Can I use Superior railing on commercial jobs?

Yes, most of our railing is tested/approved for commercial applications. Reach out to your distributor and they can find out which products are approved. Always check with local code officials to verify code requirements in your area.

13.) Does Superior have deck board drink rail brackets?

Yes, we have deck board top rail brackets that can be purchased separately for the 200, 1000, and 3000 Series.