

FIVE-YEAR LIMITED WARRANTY ON QUARTZ MATERIAL (EFFECTIVE 6/1/2020)

Bella Quartz is manufactured exclusively for Carstin Kitchen & Bath Surfaces by private quartz manufacturers. The manufacturer warrants to original consumer purchasers for a period of five years from the original date of purchase that quartz product shall be free from defects in material under normal use.

These warranties are applicable only to products used in residential applications within the United States and are not transferable to subsequent owners.

Should defects in material exist during the applicable warranty period in a Bella Quartz product, the Manufacturer will elect at its discretion to either repair or replace the defective material or component free of charge. This warranty covers only materials of the products supplied by the Manufacturer. Not covered under this warranty are cabinets, appliances, plumbing fixtures, etc. or the costs, including labor, to remove and reinstall materials and related components such as fittings, appliances, etc.

This warranty shall become void if the countertops are in any way modified, improperly installed or damaged prior to or during the installation. This also disclaims products utilized in any application other than the standard. Furthermore, this warranty will not apply to countertops damaged by misuse, neglect, abuse, acts of God, exposure to moisture, exposure to extreme temperatures or the effects of normal wear and tear.

Countertops may vary in color and characteristics and exhibit subtle changes as they age. Sunlight, smoke, household cleaners and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the materials in relation to their environmental exposure and are not covered under this warranty.

Carstin Kitchen & Bath Surfaces reserves the right to alter design, specifications and material without obligation to make similar changes to products previously manufactured.

The repair(s) or replacement(s) are contingent upon the current product offerings of styles and construction options within the Bella Quartz product at the time of the warranty claim. If a warranty claim is filed after a Bella Quartz product becomes obsolete, the Manufacturer reserves the right to honor the warranty in one of the following fashions:

- 1) To replace the affected material with a new material of the same style.
- 2) To replace the affected material and any other material(s) in the residential application to achieve a uniform appearance with a similar and comparable product style of the originally purchased style.

If materials are replaced, the Manufacturer cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the materials in the residential application. This is due to the changes that occur during the manufacturing process, affecting its color and finish.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY OF BELLA QUARTZ AND IS IN LIEU OF AND CARSTIN KITCHEN & BATH SURFACES DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives you specific legal rights and you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

To obtain replacement(s) under Bella Quartz Five-Year warranty, first contact your authorized Bella Quartz dealer or distributor, who will arrange for inspection of the material. A dated sales receipt as proof of purchase is required to obtain benefits from this warranty.

If you have difficulty obtaining assistance, please write to:

Carstin Kitchen & Bath Surfaces
520 E. 2nd St.
Arthur, IL 61911
Phone: (800) 765-9877 or Fax: (217) 543-3377

