

Maintenance & warranty

Maintenance care

- For daily cleaning, use a dry cloth and a soft liquid cleaner.
- Never use abrasive cleaners containing chrome, acetone, chlorine or strong bleach. Do not use scrapers, metallic brushes, and other products which can scratch or tarnish surfaces.
- Good ventilation is essential for maintaining the quality and look of this furniture.

Limited warranty

- This warranty applies to Valleywood Cabinetry cabinets installed for residential use. Valleywood Cabinetry warrants kitchen cabinets free of manufacturing defects for a period of (5) five years from the date of purchase.
- This warranty applies only to the original purchaser and installation site and is not transferable.

Warranty service

- To make a claim, contact Valleywood Cabinetry no later than 90 days following the date of receipt of product, at sales@valleywoodcabinetry.com. Our customer care team will provide you with a form to fill out that will ask you to submit the details of your claim and pictures (if applicable).
- Proof of purchase, such as the bill of sale is mandatory when requesting warranty service.
- No unauthorized person, installer, dealer, or agent

is entitled to assume any liability on behalf of Valleywood Cabinetry relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

- Valleywood Cabinetry reserves the right to designate a representative to inspect the kitchen cabinet for analysis.
- The sole remedy provided by this warranty is the repair or replacement of any part or parts that may prove defective under normal residential usage.

Your warranty coverage

Materials used in the manufacturing of the cabinets are sensitive to temperature and humidity variations. When humidity is low, with any wood product, cracking and center panel shrinkage may occur. This warranty does not cover damages or failure attributable to:

- Issues related to the natural characteristics of wood products or the normal effects of aging.
- Defects caused by product modifications completed by the owner/installer.
- Color variations in cabinets are a natural occurrence due to wood species, age and exposure to UV light and sunlight and therefore such variations and changes are not considered defects.
- Micro cracks due to the humidity and temperature variations.
- Damage caused by flooding or standing water from leaking pipes, faucets, household appliances, etc: up to and including flooding and any damages caused by natural catastrophes.
- Wood characteristics naturally occurring such as variations in color, grain and knots are not considered defects.